



Embers Igniting Editing

Terms and Conditions

General process

We create and sign an editing agreement with you before work ever begins or money is ever exchanged (except for our free sample edits, which don't require an editing agreement). This agreement makes sure we all know the goals and method of the edit before we start working. You know exactly what you'll be getting and we know precisely what you're hoping to get out of working with us.

Payment and Refund Policy

Our services are charged by the word, and we provide quotes on all projects prior to beginning the work so that you know exactly what to expect before any payments are made.

For works above 30,000 words, half of the quoted cost of the edit is due prior to work beginning and is non-refundable. Halfway through the editing process, we'll check in with you and provide a sample of our edit thus far for you to peruse. This gives you the opportunity to ask questions and see how it's going to make sure we're all on the same page. If for some reason you feel the edit shouldn't continue (and we've done everything we can to make sure you're happy), then you have the option of pulling out of the editing process at this point. In our experience, this is rare, but we want you to have every confidence that you'll come out of working with us with a solid manuscript that meets or exceeds your expectations. In the more likely event that you give us the okay to move forward, we'll continue with the edit. Once our work is done, we'll ask for the other half of the total cost of the edit before sending the completed manuscript your way.

For works below 30,000 words, the full cost of the edit is due before editing begins and is non-refundable.

We accept all payments through PayPal.

Confidentiality Policy

We only share information about your work with our partners, contractors, and consultants as necessary to complete the editing process, and these associates of ours are aware of our confidentiality policy and are likewise beholden to it. We'll not share any details of your work with anyone else without your consent. We're also happy to sign a non-disclosure agreement, if you'd like.